W-01303A-08-0227 5'W-01303A-08-0227

ORIGINAL

ARIZONA CORPORATION COMMISS

UTILITY COMPLAINT FORM

Investigator: Reg Lopez

Phone: (

Fax:

Priority: Respond Within Five Days

Opinion

No. 2008

74295

Date: 12/31/2008

Complaint Description:

08A Rate Case Items - Opposed

N/A Not Applicable

First:

Last:

Complaint By:

Frank

May

Account Name:

Frank May

Home:

Street:

Work:

City:

Fort Mohave

CBR:

State:

ΑZ

Zip: 86426

is:

Utility Company.

Arizona - American Sewer Company

Division:

sewer

Contact Name:

Contact Phone:

Nature of Complaint:

Received the following customer e-mail:

From: Frank May [

Sent: Wednesday, December 31, 2008 9:14 AM

To: Utilities Div - Mailbox

Subject: Docket Number SW-01303A-08-0227

Arizona Corporation Commission

DOCKETED

Attached is my "Public Comment Form" relating to the above docket number.

Thank you;

JAN - 5 2009

Frank D. May

DOCKETED BY

I am a customer of Arizona American Water (AAW) in the Desert Lakes community of Fort Mohave. AAW has had a \$10.20 a month increase in their sewer rates within the past 24 months this rate adjustment at the time constituted a 25.85% increase in our sewer rates. AAW currently have an application in front of the Commission proposing a rate increase from the current \$49.65 per month to \$89.10, an increase of 79.46% over our current rate and a 125.8% increase over the rate they enjoyed some 24 months ago.

AAW have demonstrated in their own presentation that our sewer rates are already some \$11.26 higher then next paying district in our area and \$20.98 then the lowest paying district in our area. Even at the current rate of \$49.65 or \$595.80 per year this by far and away the highest sewer rates that I am familiar with.

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

It is my understanding that a lot of the capital expenditures are detailed in AAW Rate Increase Proposal are a direct result of their major expansion into other residential subdivisions which as a result of current economic conditions have not proceeded and AWW is now looking to their current customer base to help carry their costs.

However the above comment aside, any increase in my mind is not justified given the rates charged in other areas and certainly an increase of 79.46% is unconscionable. I urge the Commission to turn down AAW's application.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

I called the customer @ 12:34pm. I provided my name and and acknowledged his ACC Public Form dated 12-31-08 and expressed thanks for taking the time to express his OPINION in this matter. I advised his opinion would be noted as a permanent record in this rate case and would be considered before a decision is rendered in this matter.

I e-mailed this OPINION to Carmen Madrid @ ACC Phx Office to have this docketed toward the MOHAVE WATER AND WASTEWATER DISTRICT System of Az American Water, Docket Nos. W-01303A-08-0227 and SW-01303A-08-0227. File closed.

End of Comments

Date Completed: 12/31/2008

Opinion No. 2008 - 74295